

## **ACCESS STATEMENT**

### **Introduction**

We aim to cater for the needs of all visitors in our 5 bedroom guesthouse. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

### **Pre-Arrival**

- There is a bus stop a few minutes walk away down the hill and there is a frequent bus service into Bude.
- The nearest train station is 50 minutes away by car at Barnstaple. Taxis are usually available at the station but we can book one for you in advance if required.
- Menus and guest information can be provided in large print; we regret we do not have facilities to prepare documents in Braille.
- Our house is over four hundred years old and whilst we aim to meet the needs of all our guests there are some period features which might make access difficult for people with limited mobility.
- We have a website detailing our facilities.
- We have cats and regret that we are therefore unable to accommodate dogs.
- You may encounter our cats in the garden, lounge or hallways but they are never allowed into any guest rooms or the breakfast room.
- You can contact us via phone or email (details below)

### **Arrival & Car Parking Facilities**

- Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you.
- To ensure your accommodation is ready we ask that guests do not normally arrive before 4.00pm. Earlier arrival may, however, be possible by arrangement.
- On arrival at the property there is a private car park
- There are marked parking bays and there is ample room for all cars. Please park considerately, and within the marked bays.
- The surface is tarmac with a significant slope
- The car park and approaches are well lit in the hours of darkness
- We can assist guests with luggage, please ask
- The centre of the village is a couple of minutes easy walk from the guest house

### **Main Entrance & Reception**

- There are 3 steps up to the front door each 20 cm high and a further step in the hallway 16 cm high.
- The front door is 81cm wide; the back door is 84 cm wide.
- Access to the back door from the car park is down a flight of 4 stone steps max 19 cm high.
- There is carpet flooring throughout the ground and upper floor apart from a small area of stone flags near the back door.

## **Public Areas - General (Internal)**

- Our corridors to the guests lounge and restaurant are 99 – 132 cm wide
- Corridors are well lit.
- The flooring on all corridors on the ground floor is short pile carpet and a small area of stone flags.
- The covering on stairs and upstairs corridors is short pile carpet.
- The dining room and guest lounge are on the ground floor and are carpeted throughout.
- There are 13 stairs to a landing followed by a further single step to bedrooms 1 and 2 or 2 steps up to bedrooms 3 and 4, and 2 steps down to bedroom 4.
- The stairs are 18 cm high, 26 cm deep, 109 cm wide.
- Bedrooms are all en-suite

## **Breakfast Room, Bar & Lounge**

- Breakfast is served in the dining room on the ground floor. There are no steps into the room
- Furniture is relatively flexible and can be moved on request.
- Tables have under-space of 64 cm high by 74 cm wide and height of 78cm (legs on each corner). Dining chairs are all without arms.
- Menus can be provided in large print
- We can cater for specific dietary needs, vegetarian, vegan, gluten-free etc. Please tell us when booking.

## **Laundry**

Not available

## **Shop**

The nearest shop is 1-2 minutes stroll away.

## **Leisure Facilities**

Not available

## **Outdoor Facilities**

The garden is open to guests, with plenty of tables, chairs and benches provided. There are steep steps from the back door, but access to the top area of the garden can be arranged through a gate from the car park avoiding any steps.

## **Bedrooms**

There are currently 5 en-suite bedrooms; all on the first floor and there is no lift.

## **Bedroom 1: Chough**

- There are 13 stairs to a landing followed by a further step up to the first-floor bedroom, and 2 steps into the room, 12 and 9 cm high.
- The stairs are 18 cm high, 26 cm deep, 109 cm wide.
- Bedroom door width is 77 cm wide.
- It is a double room with a king-size oak sleigh bed.
- At least 75 cm routes within the bedroom e.g. to the side of beds, between beds and dressing table, thereby allowing for left or right transfer to the bed.
- Furniture is moveable on request.
- The bed is 60 cm high.
- Television with remote control and teletext.
- Two tub armchairs with arms are provided in the room.
- There is an en-suite shower room (see below for details). Fitted short pile carpet on the floor.

## **Bedroom 2: Turnstone**

- There are 13 stairs to a landing followed by a further step up to the first-floor bedroom area and 2 small steps down into the room 9 and 12 cm high.
- The stairs are 18 cm high, 26 cm deep and 109 cm wide.
- Bedroom door width is 55 cm wide.
- It is a double or twin room. As a double it has a super king-size divan bed with padded headboard.
- At least 75 cm routes within the bedroom e.g. to the side of beds and dressing table, except for the right side of the bed which is 64 cm wide.
- Furniture is moveable on request.
- The bed is 58 cm high.
- Television with remote control and teletext.
- One 2 seat sofa is provided in the room (arms each end).
- There is an en-suite bathroom with a bath and shower over (see below for details).
- Fitted short pile carpet on the floor.

## **Bedroom 3: Buzzard**

- There are 13 stairs to a landing followed by a further 2 steps up to the first floor bedroom corridor.
- The stairs are 18 cm high, 26 cm deep and 109 cm wide.
- Bedroom door width is 70 cm wide.
- It is a double room with a king-size pine bed.
- At least 70 cm routes within the bedroom e.g. to the side of beds and dressing table, thereby allowing for left or right transfer to the bed.
- Furniture is moveable on request.
- The bed is 57 cm high.
- Television with remote control and teletext. One tub armchair with arms is provided in the room.
- There is an en-suite shower room (see below for details).

- Fitted short pile carpet on the floor with 1 rug.

#### **Bedroom 4: Fulmar**

- There are 13 stairs to a landing followed by a further 2 steps up to the first floor bedroom corridor (9 and 12 cm high) and finally two steps down to the room door (15 and 13 cm high).
- The stairs are 18 cm high, 26 cm deep and 109 cm wide.
- Bedroom door width is 75 cm wide.
- It is a double or twin room. As a double it has superking-size divan bed with padded headboard.
- At least 62 cm routes within the bedroom e.g. to the side of beds and dressing table, thereby allowing for left or right transfer to the bed.
- Furniture is moveable on request.
- The bed is 62 cm high
- Television with remote control and teletext
- One tub armchair with arms is provided in the room
- There is an en-suite shower room (see below for details)
- Fitted short pile carpet on the floor

#### **Bedroom 5: Kittiwake**

- There are 13 stairs to a landing followed by a further 2 steps (9 and 12 cm high) to the first floor bedroom corridor and finally 2 steps down to the bedroom door (15 and 13 cm high).
- The stairs are 18 cm high, 26 cm deep, 109 cm wide.
- Bedroom door width is 74 cm wide.
- It is a double or twin room. As a double it has a superking-size divan bed with padded headboard. Page 7 of 9 Last updated 01/02/2017
- At least 100 cm routes within the bedroom e.g. to the side of beds and dressing table, thereby allowing for left or right transfer to the bed.
- Furniture is moveable on request.
- The bed is 60 cm high.
- Television with remote control and teletext.
- Two tub armchairs with arms are provided in the room.
- There is an en-suite shower room (see below for details).
- Fitted short pile carpet on the floor.

#### **Bath/Shower-rooms & WC [Ensuite]**

##### **Bedroom 1 (Chough) en-suite**

- Door width 65 cm, outward opening.
- Free floor space clear of door is 92 cm x 92 cm.
- The shower cubicle has a step/edge of 18 cm high.
- The basin is inset with cupboard below and is 85cm high.
- The toilet is 45 cm high.

### **Bedroom 2 (Turnstone) en-suite**

- Door width 64 cm, outward opening.
- Free floor space clear of door is 160 cm X 110 cm.
- The bath edge is 58 cm high and there is a shower fitted over the bath.
- The basin is inset with a cupboard below and is 88 cm high.
- The toilet is 46 cm high.

### **Bedroom 3 (Buzzard) en-suite**

- Door width 57 cm, inward opening.
- Free floor space clear of door is 128 cm x 92 cm.
- The shower cubicle has a step/edge of 14 cm high.
- The basin is inset with a cupboard below and is 88 cm high.
- The toilet is 45 cm high.

### **Bedroom 4 (Fulmar) en-suite**

- Door width 65 cm, outward opening.
- Free floor space clear of door is 95 cm x 106 cm.
- The shower cubicle has a step/edge of 16 cm high.
- The basin is inset with a cupboard below and is 86 cm high.
- The toilet is 45 cm high.

### **Bedroom 5 (Kittiwake) en-suite**

- Door width 64 cm, inward opening.
- Free floor space clear of door is 134 cm x 60 cm.
- The shower cubicle has a step/edge of 18 cm high.
- The basin is inset with a cupboard below and is 87 cm high.
- The toilet is 42 cm high.

### **Grounds and Gardens**

The garden is open to guests, with plenty of tables, chairs and benches provided. There are steep steps from the back door, but access to the top area of the garden can be arranged through a gate from the car park

### **Additional Information**

- An information folder is provided in each room.
- Assistance dogs are welcomed.
- Mobile phone reception is relatively poor on the ground floor and variable on the first floor.
- We are able to use the front and back doors in the event of evacuation. If you require more assistance for evacuating e.g. hearing impairment or lack of mobility, please notify us on arrival and we will ensure you are evacuated safely.
- We are completely no smoking

- We are happy to store medication in our fridge on request (not available 24hours).
- We are able to cater for special dietary needs, e.g. vegetarian, vegan, gluten free etc. Please let us know at the time of booking if you require specific foods.

## **Contact Information**

Address: Stratton Gardens, Cot Hill, Stratton, Bude, Cornwall, EX23 9DN

Telephone: 01288 352500

Email: [info@stratton-gardens.co.uk](mailto:info@stratton-gardens.co.uk)

Website: [www.stratton-gardens.co.uk](http://www.stratton-gardens.co.uk)

## **Hours of operation:**

Open March to October. Hours flexible to business, the guesthouse is also our home and so is occupied 24 hours. Mainline telephone answered 8 am-9 pm.

## **Local public transport numbers:**

Bus:

- First Devon & Cornwall 0845 6001420
- Western Greyhound 01637 871 871

Train:

- First Great Western 08457 000 125

Taxis

- Bea Line Taxis 07747196090
- Trev's Taxi 07799 663217
- B&S taxis 07889 833127

**We welcome your feedback to help us continuously improve if you have any comments please phone 01288 352500 or e-mail [info@stratton-gardens.co.uk](mailto:info@stratton-gardens.co.uk)**